

本書面(表裏の内容を十分にお読みください)

# エニーバヘルス・新規登録申請書



**\*必須項目 required information**

<b>*申請年月日</b> SignUp Date(y/m/d)	20	年	月	日	
<b>*氏名</b> Name	苗字 Last Name	名 First Name			
	フリガナ				
	漢字				
	ローマ字				
<b>会社名</b> Company	フリガナ				
<b>*住所</b> Address	郵便番号〒 postal code				
	都道府県 prefecture				
	区郡 district/county				
	市町村 city/town/village				
	番地 street				
<b>*電話番号☎</b> Phone					
<b>ファックス番号</b> Fax					
<b>*メールアドレス</b> Email address					
<b>*希望パスワード</b> (数字またはアルファベット) ログインの際に必要になります Password					
<b>*エニーバヘルスについて、誰から聞きましたか？</b> How did you hear about us?	<input type="checkbox"/> 知り合い・友人 * その方のコードを教えてください:				
	<input type="checkbox"/> インターネットで偶然見つけた				
	<input type="checkbox"/> ソーシャルメディア (Facebook/Twitter/ LinkedIn/ その他)				
	<input type="checkbox"/> 雑誌 (何の雑誌ですか? )				
	<input type="checkbox"/> その他( )				
<b>*申請者御署名</b> Signature					
			年	月	日

エニーバヘルスにご登録頂きありがとうございました😊

## Terms, Conditions and Returns

### Product Return Policy:

Our products are of very high quality, and we strive to offer you great value and service. You may return any unopened item purchased from us for any reason within 45 days of your purchase date, and you will receive a refund on the purchase price of the product(s). Any shipping and handling fees are not refundable. All items must be returned unopened in order to receive a refund for those products. Returns are mailed to Eniva Nutraceuticals, 2700 Campus Drive, Minneapolis MN 55441. Any inquiries about Returns can be sent to [info@eniva.com](mailto:info@eniva.com). NOTE: Participants in any third-party cash-back programs who purchase Eniva products will receive product credit on any returns.

The Eniva Return/Replacement Policy is in compliance with the FDA Dietary Supplement Regulations and the government's Anti-Terrorism Act. According to the regulations, all items returned must be pre-authorized prior to being received back to Eniva. All product(s) to be returned must have a Return Material Authorization (RMA) number prior to receipt.

### Return / Replacement Procedure:

1. Contact the Eniva Customer Service department at 866-999-9191 to discuss your request immediately upon receipt (or within 2 business days of receipt) of product. You are required to obtain a Return Material Authorization (RMA) number if you wish to return the product back to the Eniva facility. NOTE: For safety reasons No refunds or replacements can be processed without an RMA number.
2. Clearly mark the RMA number on the returned package.
3. Please remove all previous mailing/shipping stickers from the package.
4. Ship the product to the following address: Eniva Nutraceuticals, Attn: Returns Department, 2700 Campus Dr., Plymouth, MN 55441.
5. We suggest you use ONLY "Delivery Confirmation" or "Signature Required" as a shipping method.
6. Member is responsible for the shipping charges incurred unless advised otherwise by Eniva's Customer Service department.
7. Refunds do not include shipping or handling charges.
8. Due to increased operational costs incurred to process returns, all returns are subject to a 15% reprocessing fee. Below is the refund schedule:
  - a) Within 15 days from the date of order = 100% of the product's price (less the reprocessing fee)
  - b) Within 16-30 days from the date of order = 75% of the product's price (less the reprocessing fee)
  - c) Within 31-45 days from the date of order = 50% of the products price (less the reprocessing fee)
  - d) No refunds after 45 days from the date of order
9. When a credit/replacement request is received Eniva reserves the right to evaluate and investigate the request before issuing a credit or replacement.
10. If Member urgently needs a replacement, Member may place a new order to have the product immediately shipped.
  - If after the investigation process the results indicate it was an error on Eniva's part, an immediate credit/replacement will be granted.
  - If after the investigation process the results indicate it was NOT an error on Eniva's part, the Customer Service agent will communicate the charge that will be incurred for returning the product and the shipping charge of a replacement product.
11. All refunds will be processed using the same pay method originally used for the purchase.

### Eniva Terms and Conditions

This Agreement is between Eniva and you (or "Customer") This Section sets forth the terms and conditions which apply to the use by you of the Eniva Site (as detailed below) and any other product or service offered by Eniva and/or its affiliates. The right to use any product or service offered by Eniva is direct to you and is not transferable to any other person or entity. Eniva reserves the right to make changes to the site, policies, and these Terms at any time without prior notice.

### Product and Information Presented - Limitations

Eniva offers information and advice for educational purposes only. Statements made by Company have not been evaluated by the US Food and Drug Administration. Products, as well as information offered, are not intended to diagnose, treat, cure or prevent any illness or disease. The FDA does not evaluate or test supplements. Consult with your physician for diagnosis or treatment. Consume products according to instructions and always monitor for allergic reactions. The information on this site is not to be interpreted as a replacement for a doctor's treatment or advice, nor as diagnosing any disease or condition or prescribing any treatment. It is offered as educational information only, for use in the support and maintenance of normal health, in cooperation with a licensed physician. For any medical or health-related advice concerning your care and treatment, always contact your regular physician. The author, publisher or distributors of this information assumes no responsibility should the information be used in place of medical services. Should a person use the information presented on this website without consulting a physician, that person will be administering/diagnosing for themselves. No guarantees of any kind are made for the performance or efficacy of the products. Information is based on scientific research, and the traditional and historic use of an ingredient(s), or on clinical trials that may not be recognized by any US government agency or medical organization. These products have not gone through the pharmaceutical testing and requirements established before a particular product can be prescribed in the treatment of any condition or disease.

### Limitation of Liability & Disclaimer of Warranty

If you do not agree to be bound by the Terms and Conditions of this site, your sole remedy is to not use the site. Eniva is not liable for any loss or damage caused by your reliance on information obtained through the content on the Eniva site. It is your responsibility to evaluate the accuracy, completeness or usefulness of any information, opinion, advice or other content available through the Eniva site. Pricing and availability of products and services are subject to change without notice. Errors will be corrected where discovered, and Eniva reserves the right to revoke any order based on an error, inaccuracy or mission. Eniva does not warrant that your use of this site will be uninterrupted, secure or incident-free. Eniva may terminate your account, membership or registration or similar use of this site at any time. You are personally liable for any orders you place or charges that you incur prior to your termination.

### Company Site

The Eniva Site may contain links to other web sites, resources and advertisers. Eniva is not responsible for the availability of these external sites nor does it endorse or is it responsible for the content, advertising, products or other materials on or through such external sites. Under no circumstances shall Eniva be held responsible or liable, directly or indirectly, for any loss or damage caused or alleged to have been caused to a user in connection with the use of or dependence on any content, goods or services available on such external site. You should direct any concerns to such external site's administrator or webmaster.

### Indemnification

You agree to defend, indemnify and hold harmless Eniva, its affiliates and their directors, officers, employees and agents from and against all claims and expenses, including attorneys' fees, arising out of the use by you of the Eniva Site, including claims by other users of your equipment, access, products, group or affiliation.

### Sales and Distribution

Customers are not allowed to purchase and then resell any product on eBay, Amazon, any of their affiliate's websites or any other auction website or online marketplace, unless pre-approved by Eniva. Customers are not allowed to purchase and then resell any product on eBay, Amazon, any of their affiliate's websites or any other auction website or online marketplace, unless pre-approved by Eniva. Prices do not include and are net of any foreign or domestic governmental taxes or charges of any kind that may be applicable to the sale, licensing, marketing or distribution of the products. Eniva will not be responsible for any delays or lack of delivery due to customs clearance issues. Eniva may, at its discretion, limit or cancel quantities purchased per person, or per household or per order.

### Billing, Payment & Cancellation Policy

Any questions about Billing can be sent via email to [support@eniva.com](mailto:support@eniva.com), or can be mailed to Eniva, 2700 Campus Drive, Minneapolis MN 55441. Your major credit card or debit card will be charged at the time an order has been submitted. Eniva accepts VISA, MasterCard, American Express and Discover. Your order will immediately be sent to processing and then shipping. Due to the volume of orders we receive we will be unable to cancel an order after submitted. We suggest persons order carefully. Cancellation of Repeat Delivery orders must be done so in writing by the account holder. Cancellations may be sent via email to [smartorder@eniva.com](mailto:smartorder@eniva.com), via fax to 866-226-7442 or via mail to Eniva, 2700 Campus Dr., Plymouth, MN 55441.

### Safety Guidelines

Before using any product or ingredient you are unfamiliar with, find out its medicinal properties. Research it thoroughly and/or consult with your physician. Please be aware a small amount working well does NOT mean that more is better. Information presented on the website are only guidelines. It does not include an exhaustive or comprehensive list of possible interactions and contraindications with prescription medicine. Always discuss this possibility with your physician.

### Use of Supplements and Surgery

It is important to fully inform your physician about the supplements being taken, especially before elective surgery. You may be asked to stop taking these products at least 2-3 weeks ahead of the procedure to avoid a supplement/drug possibly adversely affecting the outcome of the surgery.